

PUBLIC SAFETY COMMUNICATIONS

The Belmont Public Safety Communications Department is committed to providing the highest quality of service possible to the community. All of our dedicated 911 Dispatchers have been trained and certified by the Statewide Emergency Telecommunications Board (SETB) and the Association of Public Safety Communications Officials (APCO). In addition, they have completed many hours of training on their own covering issues involving Response to Terrorist Incidents, Security of The Communications Center and Critical Incidents Handling. The majority of the Communications Staff are either trained as Emergency Medical Technicians (EMTs) or Emergency Medical Dispatchers (EMDs) and all are annually re-certified as American Red Cross First Responders/ CPR Rescuers, which includes the use of Automatic External Defibrillators (AEDs). With an average of nearly 11 years of experience each, all of the dispatchers are well prepared to handle any type of emergency.

I'm proud of the Public Safety Communications Department in Belmont and know all of the staff is dedicated to making Belmont a safer community. The communications center is staffed 24-hours a day, 7-days a week by highly trained, highly motivated dispatch professionals. An emphasis on continuous training within the department maintains a level of readiness that we all can be proud of. I have worked hard to maintain a close cooperative relationship with the Town agencies and would like to thank Acting Police Chief O'Malley and Fire Chief Osterhaus in particular for their assistance. We are committed to continuing this level of readiness, cooperation, and quality of service, and welcome your comments and suggestions.

Respectfully submitted,
Alfred F. Dattoli, Director of Belmont Public Safety Communications

DIRECTOR OF COMMUNICATIONS

Alfred F. Dattoli, EMD

SUPERVISOR OF COMMUNICATIONS

Daniel E. MacAuley, EMD

PERMANENT PUBLIC SAFETY DISPATCHERS

David Jones, EMT/EMD

Nancy O'Neill, EMD

James Riccio, EMD

Thomas O'Brien, EMT

Edward Pendergast, EMT

Andrew Tobio, EMT

Michael Tortola, EMT

PERMANENT PART-TIME PUBLIC SAFETY DISPATCHERS

Rhonda Pieroni, EMD

PER DIEM PUBLIC SAFETY DISPATCHERS

Robert Dally, 1st Responder

John Steeves, 1st Responder

Robert McQuaid, P.A.

Paul Cote, EMD

Appointments

On January 13, 2002, Per Diem Dispatcher Andrew Tobio was appointed as a Full Time Public Safety Dispatcher. On March 11, 2002, Paul Cote was appointed as a Per Diem Public Safety Dispatcher

Call Handling Statistics

Calls Handled via 9-1-1 Enhanced System	4,000
Calls Handled via 7-digit Phone System	145,000
Total Calls 2002	149,000

Total Number of Incidents Entered in Department Computer-Aided Dispatch (CAD) System	25,651
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Respectfully submitted,
Alfred F. Dattoli, Director